Working Party Updates
- GME Funding Principles
- AAFP Physician Health First

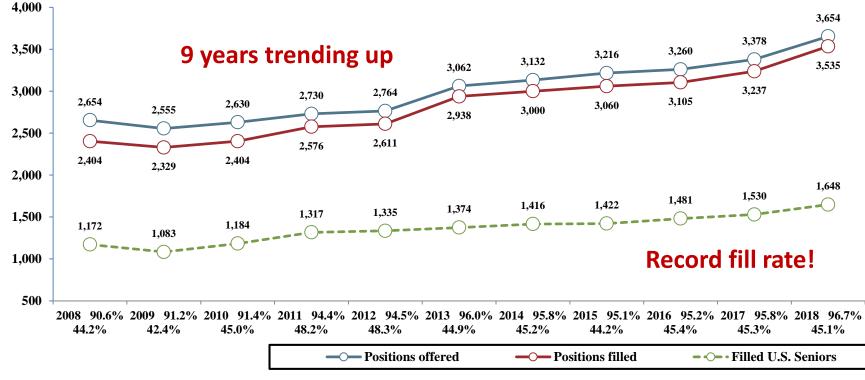
August 17, 2018



Medical Education Update and GME Principles

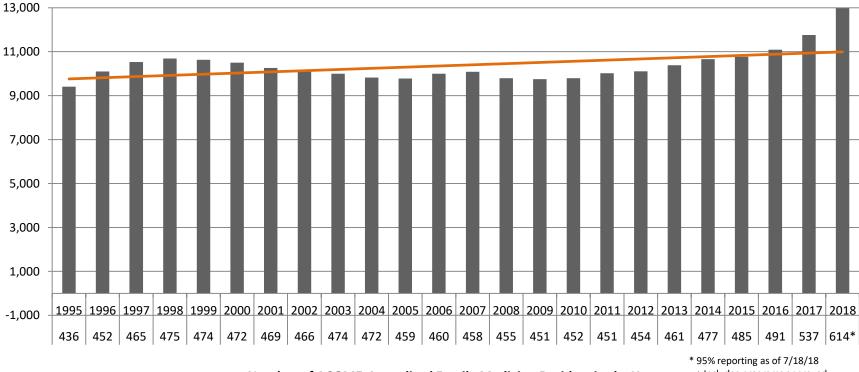


Family Medicine Positions Offered, Filled, and Filled with U.S. Seniors: March 2008-2018

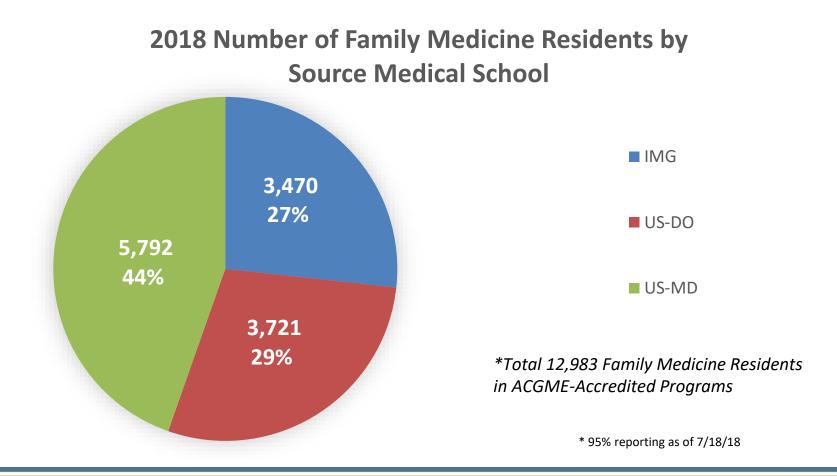


Graph created by the American Academy of Family Physicians Data source: National Resident Matching Program® Advance Data Tables 2018

Number of Residents in Family Medicine Programs



Number of ACGME-Accredited Family Medicine Residencies by Year



Purpose:

This policy statement is to be used for public and private advocacy. The intentions of the policy are to convey the AAFP position on principles that:

- **Grow** the number of family medicine residency positions to meet the physician workforce needs of the United States
- Align health care, graduate medical education financing, and workforce policy to enhance patient care and health outcomes
- Sustain and fully fund the current family medicine residency positions
- Guide future reforms and innovations in financing graduate medical education, and
- **Ensure** rational, efficient, and effective use of public funds for graduate medical education (GME).

Principle 1: Provide an adequate number of family medicine residency positions to allow capacity for meeting the "25% by 2030" goal for U.S. medical school graduates making a career choice of FM. This results in a goal of "10,000 by 2030" for PGY-1 Family Medicine GME positions and the need for ongoing support for the duration of training for those positions. (New)

The Math (2016 Data)

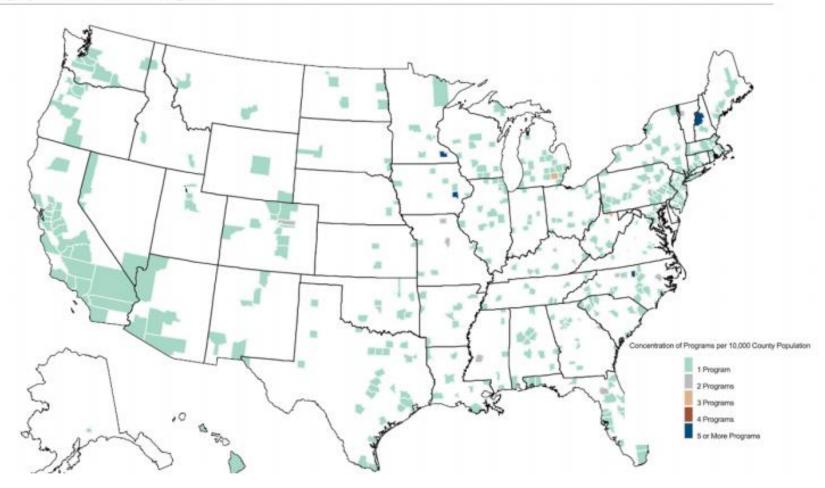
- 21,338 AAMC matriculates
- + 7,197 AACOM matriculates
 - 28,535 Total US Medical Students per Year
 - <u>X 0.25</u>
 - 7,133 Total US Grads going into FM
- <u>+ 2,638</u> IMGs (at 27%)

9,771 Total slots per year needed

Principle 1: Provide an adequate number of family medicine residency positions to allow capacity for meeting the "25% by 2030" goal for U.S. medical school graduates making a career choice of FM. This results in a goal of "10,000 by 2030" for PGY-1 Family Medicine GME positions and the need for ongoing support for the duration of training for those positions. (New)

Principle 2: Establish accountability for federal GME payments to correct the historical maldistribution of federal GME financing, by ensuring new positions are allocated to mitigate rural/urban and other geographic and specialty imbalances to reduce health professional shortage and medically underserved areas. (New)

Geographic Distribution of Programs



Principle 3: There should be new funding collaborations between federal, state, and non-governmental stakeholders investing in primary care GME to positively impact health outcomes such as health disparities, primary care access, workforce maldistribution, health equity, infant mortality, and social determinants of health. (New)

Principle 4: Make permanent and increase funding to the Teaching Health Center Graduate Medical Education Program (THCGME) to ensure stability, growth, and long-term sustainability of the program. (New)

Principle 5: Modernize GME financing by replacing Indirect Medical Education/Direct Medical Education payments with a per resident payment (PRP). (New)

Principle 6: Support existing and expanded funding for family medicine residencies by **re-focusing existing Medicare GME funding to first-certificate residency programs**. (Carryover)

New AAFP "Top Four" Priorities

- Advocate for models of payment reform that result in family medicine and primary care being a greater portion of the overall spend on health care
- Reduce the administrative complexity of modern medical practice
- Advance GME funding reform based on the nation's physician workforce needs
- Take a leadership role in addressing diversity and social determinants of health as they impact individuals, families and communities across the lifespan and to strive for health equity

Q&A

AAFP Physician Health First Initiative Update



Physician Health First

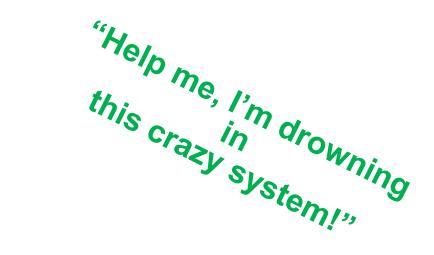
- Data
- Resources and Activities
- WEL Project
- NAM Action Collaborative

"The AAFP will assist members in achieving well-being in order to enjoy a sustained career in Family Medicine"

Executive Sponsor: Clif Knight, MD

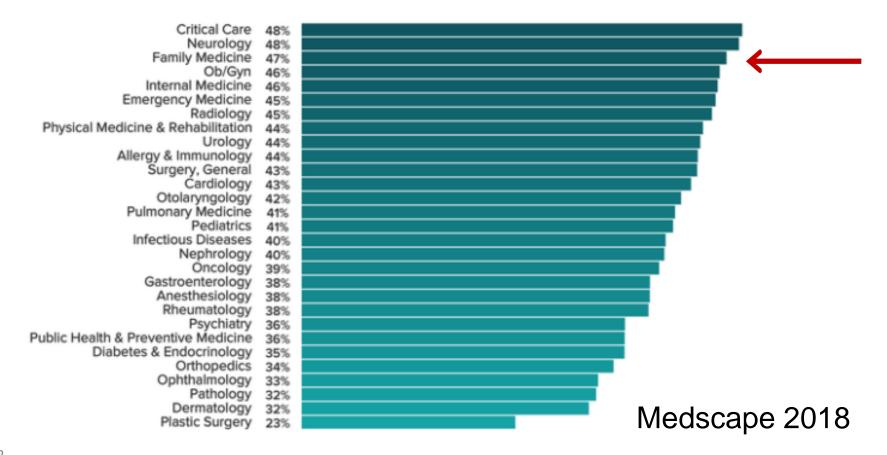
"Don't try to fix me, fix the system!"



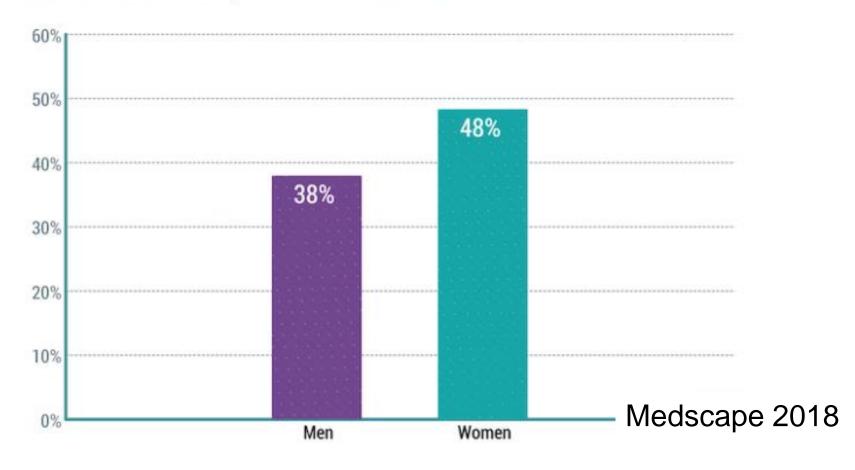


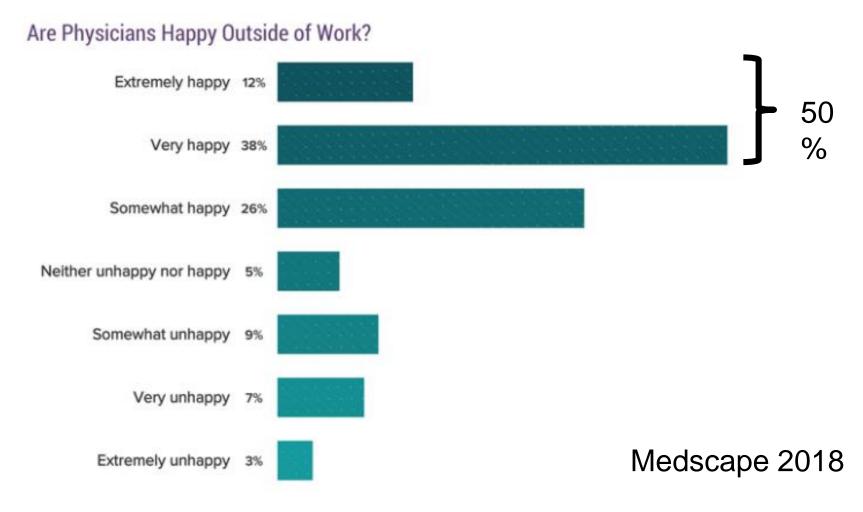
It's a System Problem, <u>Not</u> a People Problem

Which Physicians Are Most Burned Out?



Are Male or Female Physicians More Burned Out?





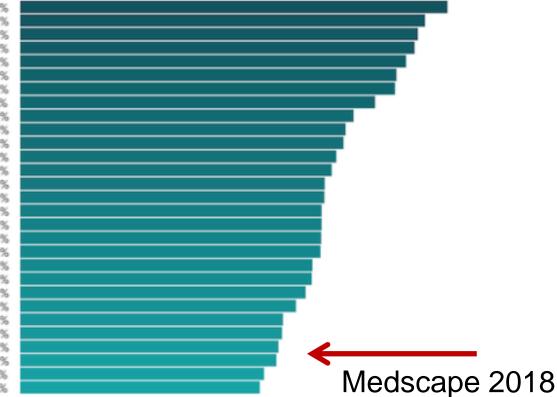
Who Is Happiest Outside of Work?

(Extremely or Very Happy)

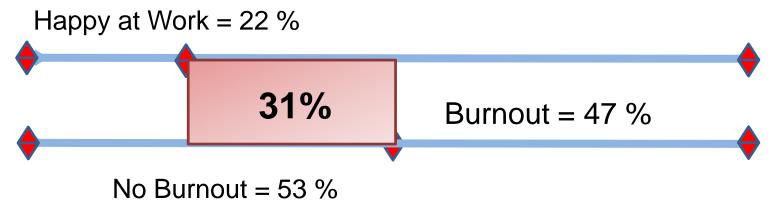
Allergy & Immunology 61% Dermatology 58% Emergency Medicine 58% Ophthalmology 58% Plastic Surgery 56% Urology 56% Rheumatology 54% Orthopedics 54% Pulmonary Medicine 53% Gastroenterology 53% Pediatrics 52% Surgery, General 52% Diabetes & Endocrinology 51% Ob/Gyn 51% Psychiatry 51% Otolaryngology 51% Family Medicine 51% Physical Medicine & Rehabilitation 50% Anesthesiology 50% Critical Care 48% Radiology 48% Pathology 48% Nephrology 47% Neurology 46% Internal Medicine 44% Infectious Diseases 44% Oncology 42% Public Health & Preventive Medicine 41% Medscape 2018 Cardiology 40%

Which Physicians Are Happiest at Work? (Extremely or Very Happy)

Ophthalmology 37% Orthopedics 35% Plastic Surgery 35% Pathology 34% Dermatology 33% Psychiatry 33% Gastroenterology 33% Public Health & Preventive Medicine 31% Pulmonary Medicine 29% Oncology 28% Physical Medicine & Rehabilitation 28% Surgery, General 27% Rheumatology 27% Urology 26% Emergency Medicine 26% Nephrology 26% Pediatrics 26% Allergy & Immunology 26% Ob/Gyn 26% Otolaryngology 25% Neurology 25% Radiology 25% Anesthesiology 24% Infectious Diseases 23% Diabetes & Endocrinology 23% Family Medicine 22% Critical Care 22% Internal Medicine 21% Cardiology 21%



Family Physicians: Gaps and Overlaps



31% Not burned out, but NOT happy at work

Medscape Data January 2018

Lack of Burnout **#** Well-being Lack of Burnout **#** Happiness

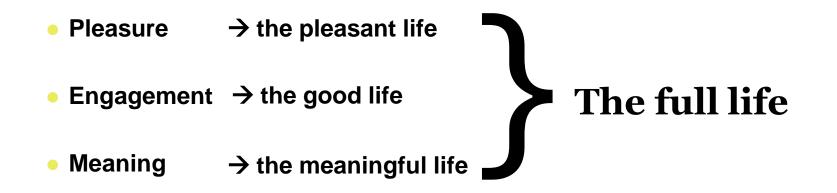
Let's focus on improving well-being and professional satisfaction, not simply decreasing burnout

Components of Happiness

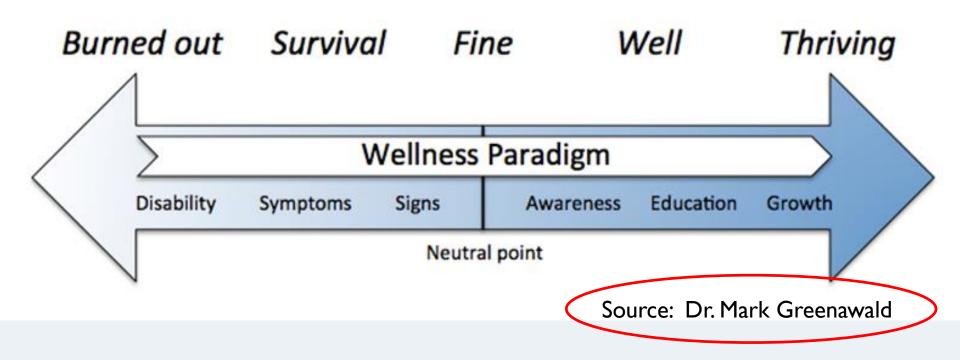
- Pleasure (positive emotions)
 - Eating ice cream; having a massage
- Engagement (being absorbed)
 Training marathon
- Meaning (serving something larger than self)
 Knowledge, goodness, family, community, justice

Seligman. Phil Trans R Soc London 359:1379 (2004)

Components of Happiness



Seligman. Phil Trans R Soc London 359:1379 (2004)

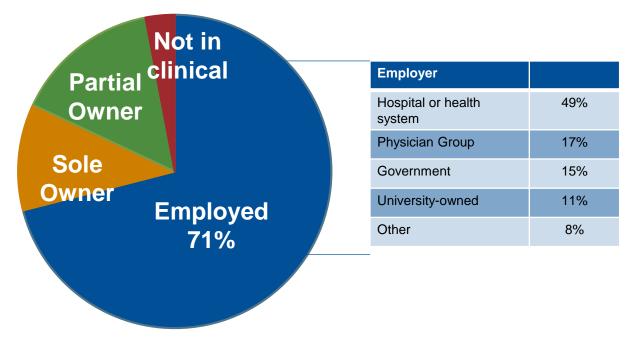


Breaking down AAFP Membership Member Profile

	Active	Female	Employed	New FP	DO	IMG
Female	44%		48%	57%	49%	48%
Employed	71%	73%		90%	69%	67%
New FP	25%	32%	30%		43%	38%
DO	13%	14%	11%	22%		0%
IMG	20%	22%	18%	31%	0%	-

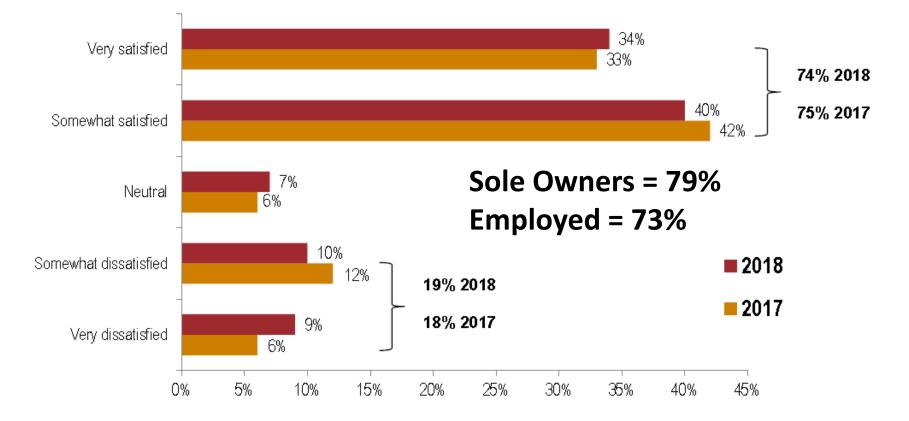
Source: 2017 Year-end Membership Data Member Census

Employment Profile



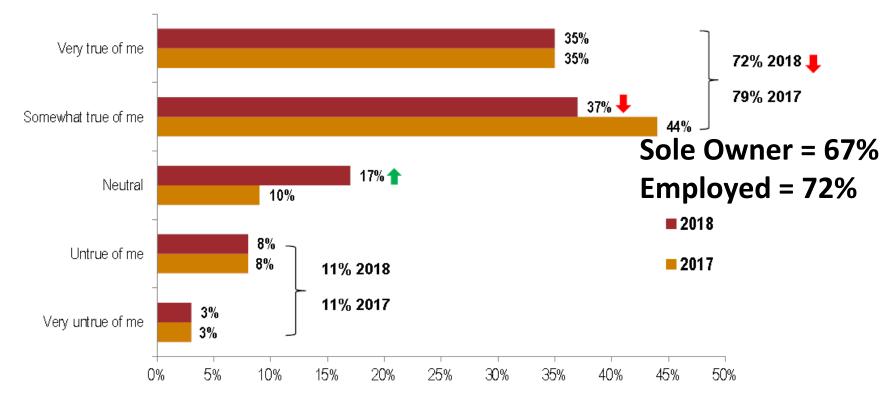
Source: 2017 Year-end Membership Data Member Census

Overall Satisfaction with Job or Practice

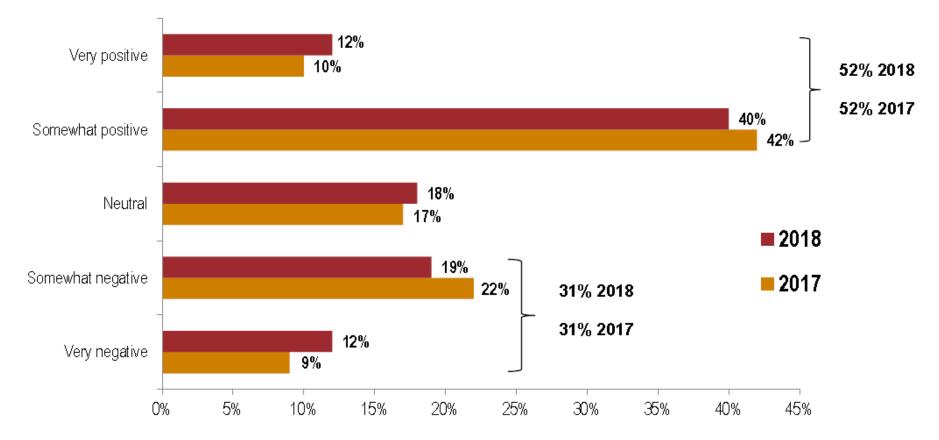


Q. Overall, how satisfied are you with your current job or practice?

Overall, I have a Good Sense of Well-Being

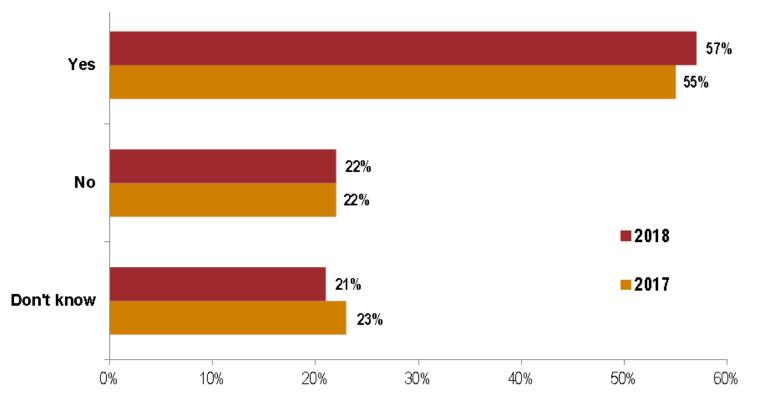


Q. How does the following sentence represent your sense of well-being? – "Overall, I have a good sense of well-being"? Indicates a significant difference at the .95% confidence level. Feelings of the Current State of Family Medicine



Q. Which of the following best describes your feelings about the current state of family medicine?

Career to Do-Over, Would Choose to be a Family Physician?



Q. If you had your career to do-over, would you choose to be a family physician?

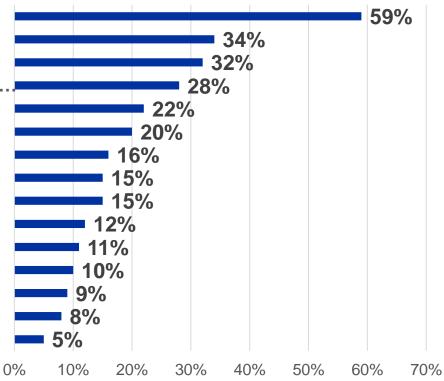
Attitudinal Statements

	Sole Owner	Employed
My patients respect me	94%	81%
I enjoy my work	92	74
Work-life balance is comfortable	54	56
I have adequate time with patients	80	47
I participate in major decisions in my practice	93	44
Reports sense of burnout	28	46
My organization / employer has made improving physician well-being a priority		31

AMERICAN ACADEMY OF FAMILY PHYSICIANS

2018 Member Priorities for the AAFP

Reduce administrative and regulatory burden Increase overall payment Helping maintain Board certification Protecting FP's interests w/ non-physician... Perserving the full scope of practice Affordable health insurance for all **Resources for physician well-being** Attracting medical students to the speciality Meaningful medical liability reform Population health and health equity issues **Resources for the different practice models** Improve access in rural/underserved areas Shifting from fee-for-service to VBP Challenges posed by technology Resources to combat opioid addiction



AMERICAN ACADEMY OF FAMILY PHYSICIANS

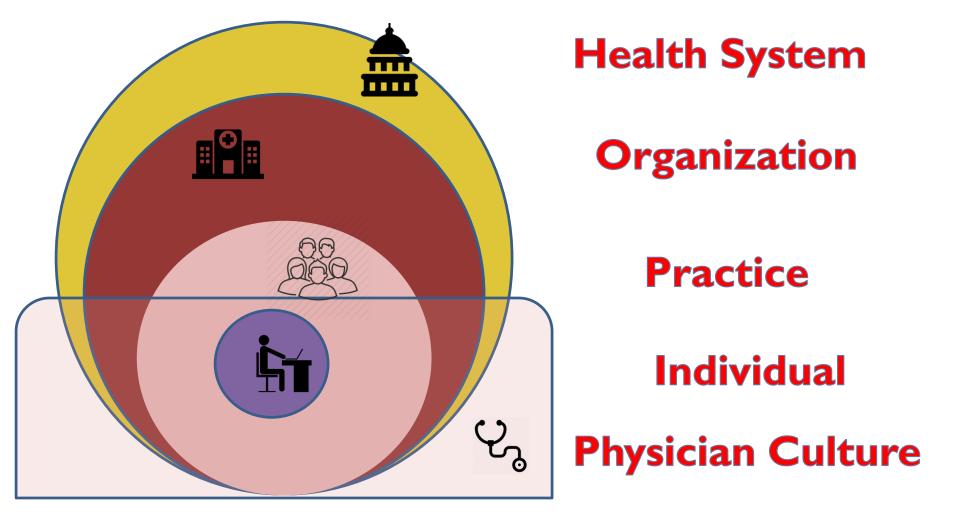
New AAFP "Top Four" Priorities

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- Advance GME funding reform based on the nation's physician workforce needs
- Take a leadership role in addressing diversity and social determinants of health as they impact individuals, families and communities across the lifespan and to strive for health equity

Formula for Distress EMR RVU

IAM SAD

AMERICAN ACADEMY OF FAMILY PHYSICIANS



Summary Solution: Fix the Broken System

- Regulatory Relief: Cut the Red Tape
 - Decrease prior approvals
 - Simplify quality reporting
 - Ease documentation requirements (E&M Coding, etc.)
 - Improve EHR functionality
 - Invest in Primary Care: Focus on Population care and quality, not quantity
- Utilize Best Practices to Mitigate Administrative Burden

Team Documentation/ Medical Scribes

- Increased Patient Satisfaction
- Increased Physician Satisfaction
- Cost Neutral at ~2 Additional Patients per Half Day
- Decreases the W.A.C.
 - 1 to 2 hours per day

Clinicians: Regarding Use of a Scribe or Team Documentation

I use a scribe or team documentation regularly and find it helpful	2	5%	
I have used a scribe or team documentation and it didn't help	0	0%	
I would like to use a scribe or team documentation, but don't have the resources	29	66%	
I don't need a scribe or team documentation	4	9%	
I don't want a scribe or team documentation	5	11%	
I'm not sure what using a scribe or team documentation involves	4	9%	





Better practice. Healthier patients.

Search FPM

🕻 AAFI

University of Colorado APEX = Ambulatory Process Excellence

Awesome Patient Experience

Implemented in 2015

Expanded role of the Medical Assistant

Rooming Information, Vitals, Reason for Visit Collect/Update Past History, Identify Prevention Gaps

Templates and Protocols

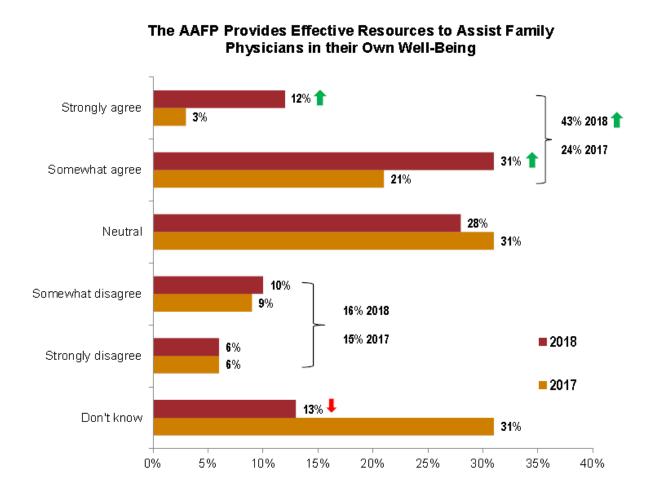
Documents the Physician Encounter

History, Physical, Assessment and Plan After Care Instructions and Coordination of Next Steps Early Outcomes

Improved Quality, Patient Satisfaction, Staff Experience Decreased Physician Burnout (From 56 % to 28%) Increased Patient Volume, Stable Per Visit Expenses Spread to 6 Additional Primary Care Practices "Primary Care Redesign" ian In or oin AAFP ive of

Resources

AMERICAN ACADEMY OF FAMILY PHYSICIANS



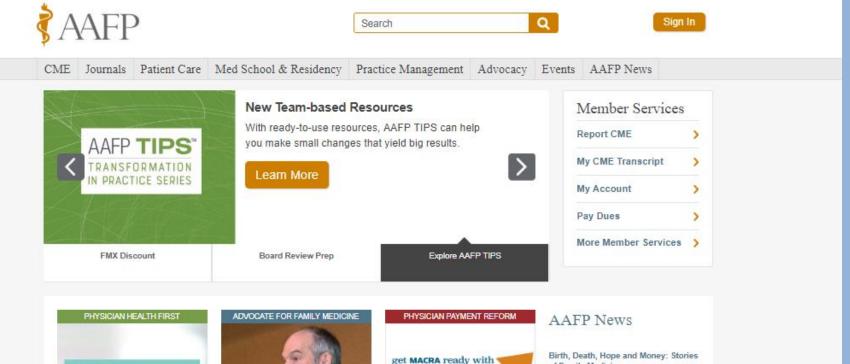
Q. What is your level of agreement with the following statement? Regarding your own well-being, the AAFP provides effective resources to assist you in this area.

Indicates a significant difference at the .95% confidence level.

AAFP Resources in Development

- Physician Health First portal on AAFP.org
 - Member access to the MBI (2017)
- Web based well-being planning tool (2018)
 - Based on the 5 levels of the FP Ecosystem
- Annual FP Health and Well-being Conference (2018, 2019)
- State Chapter Workshop Series (2019)
- Articles in journals (Ongoing)
- CME tracks / workshops at FMX (Ongoing Expanded)
- Practice improvement activity to promote FP well-being, eligible for PI-CME and MOC credit (2019)
- Inaugural co-sponsor of NAM Action Collaborative on Clinician Well-Being and Resiliency (2017-2020)

Grant funded by the AAFP Foundation



Rewarding Value Over Volume

QPP | Get the 2018 Playbook

Our 2018 MIPS Playbook gives

you a step-by-step guide to

navigating reporting methods.

The Well-being Planner: The Next Step in Your Journey

Use the Planner to access resources, save articles, and



2018 State Legislative

Learn how to effect change where

you live. Connect with health policy

Conference

of Family Medicine

[08/08/2018] - A diverse panel of five family physicians offered students and residents their perspectives on famil...

Residents Tackle Tough Issues to Ensure Good Patient Care

[08/08/2018] - Residents attending the AAFP's 2018 National Congress of Family Medicine Residents wrote and discuss...

Panelists Recommend Looking Back to Move Forward

108/08/20181 - The AAEP's 2018



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AAFP.org/MyWellbeing

PHYSICIAN HEALTH FIRST

My people. My practice. My profession.



Self check.	Plan your path to well-being.	Stay strong in 2019.
Assess your level of	The AAFP's Well-being Planner helps	
burnout with the	you identify, customize, and track	Attend the second
Maslach Burnout	your well-being goals.	Family Physician Health and

PHYSICIAN HEALTH FIRST Well-being Planner

Get Started

Your well-being matters. When you care for yourself, you can be more present for your loved ones and colleagues, and stay passionate about your purpose: providing quality patient care.

The Well-being Planner will help you identify your goals and collect Planner resources to address the <u>five primary factors that affect your</u> <u>well-being</u> — as a family physician. The Family Physician Ecosystem



Make your health a priority with the Well-being Planner.



Set aside time to plan and progress toward your well-being goals.



Take or revisit the <u>Maslach</u> <u>Burnout Inventory (MBI)</u> to assess your well-being and identify a focus for your plan.



Add goals to your plan and customize a resource list in the Planner for support and inspiration.



Physician Health First

Revisit your plan to track progress, add goals, and refine existing goals.

Most Utilized Portal Resources

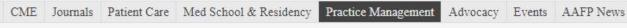
- ✓ MBI = 3,000+ Completed (Members Only)
- ✓ Plan Developed = 488
- ✓ PHF Website page views 15,000+ in May
- ✓ "Simple Steps to Improving Well-Being"
- ✓ "Find Your Inner Balance"
- ✓ "Mindfulness"

As of May / June, 2018



Search	1	
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Transform Your Practice With AAFP TIPS

With these ready-to-use resources, you can make small changes that yield big results.

TIPS Resource Modules:

Quality Improvement Empanelment Team Documentation (Soon)

Whether you are trying to implement medical home functions, streamline processes, or enhance the patient experience, AAFP TIPS resources make practice improvement faster and easier.

Our team-based tools are designed specifically for family medicine. Here's what you'll get:

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AAFP **TIPS**[™]

TRANSFORMATION

IN PRACTICE SERIES

Practical tools plus related instructional videos that help you grasp concepts and make improvements right away

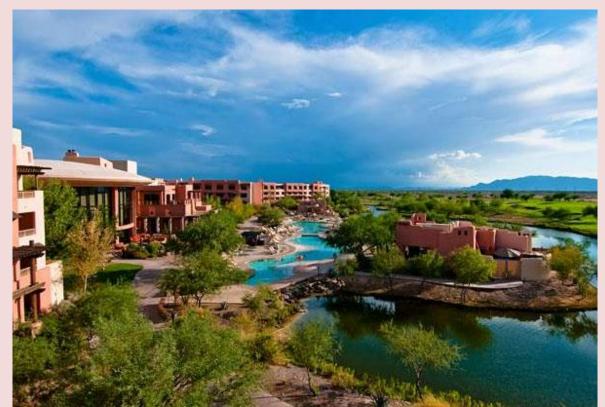
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Brief, interactive learning modules Customizable presentations for group that are perfect for self-study or discussions. group use.



2nd AAFP Family Physician Health and Well-being Conference June 5-8, 2019 Sheraton Grand at Wild Horse Pass – Phoenix, AZ



WEL Project Women's Wellness Through Equity and Leadership

- AAP, AAFP, ACP, ACOG, APA, AHA
- Partially funded by the Physicians Foundation
- 3 early to mid-career women from each group
- 18 Months (Kickoff in October 2018)
 - Leadership development
 - Develop principles of a healthy work environment for female physicians
 - Data sharing

National Academy of Medicine

Action Collaborative on Clinician Well-Being and Resiliency

"Promote an environment to advance solutions to reverse trends in clinician stress, burnout, and suicide, which will ultimately

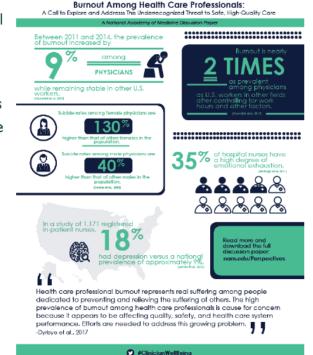
improve patient care and outcomes"

- Multiple organizations represented
 - All addressing burnout separately
 - All feeling we aren't getting significant traction
- Goals:
 - Public Awareness and Call To Action
 - Change the culture in medical education
 - Identify and promote best practices and evidence based interventions
 - Consensus Study November 2019
- AAFP is an inaugural co-sponsor of a 4 year effort
- First met in January 2017 Runs through 2020



Research, Data, and Metrics

- Discussion Papers
 - "<u>Burnout Among Health Care Professionals</u>: A Call to Explore and Address This Underrecognized Threat to Safe, High-Quality Care"
 - Financial cost of burnout in nurses
 - Gender differences in burnout and related factors
 - Pragmatic Approach for Organizations to Measure Health Care Professional Well-being
- Compilation of validated <u>survey instruments</u> to assess work-related dimensions of wellbeing
- Annotated bibliography of individual and organizational interventions from recent systematic reviews
- Metrics to assess the impact of the NAM Action Collaborative





External Factors and Work Flow

- Streamlined suggestions to CMS re. E/M documentation guidelines
- <u>Public call for promising</u> practices/workflow re-design*
- Discussion Papers
 - "<u>Care-Centered Clinical Documentation</u> in the Digital Environment: Solutions to Alleviate Burnout"
 - "Implementing Optimal Team-Based Care to Reduce Clinician Burnout"
 - "Person-Centered Health Information System"



"We have yet to design systems to support the premise that clinical documentation exists to support the care clinicians deliver to patients, and other functions should be a secondary goal."

Care-Centered Documentation in the Digital Environment: Solutions to Alleviate Burnout A National Academy of Medicine Discussion Paper

💴 #ClinicianWellBeing

nam.edu/Perspectives





Healthy clinicians provide better patient care. Let's build a better system that helps clinicians thrive.

nam.edu/clinicianwellbeing

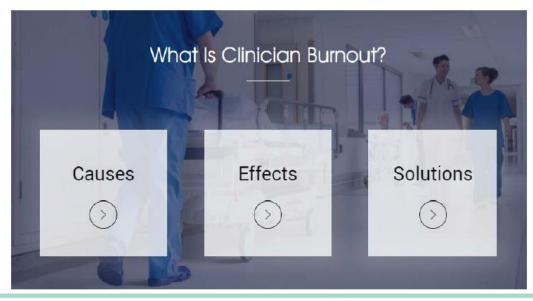


National Academy of Medicine Action Collaborative on Clinician Well-Being and Resilience



Knowledge Hub is organized around three main topics

- Causes: Organizational factors, learning environment, practice environment, society and culture, personal factors, rules and regulations
- Effects: Safety and patient outcomes, clinician well-being, turnover and reduction of work effort, health care costs
- Solutions: Organizational strategies, measuring burnout, individual strategies







Clinician Well-Being Knowledge Hub

Resource Center

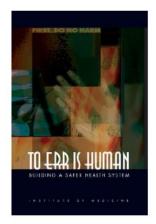
This resource center provides a searchable database for research, toolkits, educational materials, and other resources relevant to clinician well-being and resilience.

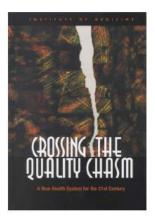
- > 400 resources
- Searchable database
- Rate helpfulness of resources
- Submit other resources
- Feedback survey



NAM Consensus Study

"Systems Approaches to Improve Patient Care by Supporting Clinician Well-Being" Launched in Summer of 2018







Vision for the Future

- Evidence based solutions
- Leveraging networks of organizations committed to improving & implementing clinician well-being
- Grow the network to create a larger community of empowerment
- A campaign of systems change





Join the movement!

nam.edu/SupportClinicianWellBeing

To provide an opportunity for organizations to discuss and share plans of action to reverse clinician burnout and promote clinician well-being, the NAM is collecting statements describing organizational goals or commitments to action.

"ACP is committed to ongoing measurement and tracking of internist burnout and wellbeing to help guide efforts in this area."

The ACP is committed to combating clinician burnout. Join them! Submit your statement at nam.edu/SupportClinicianWellBeing



Will you join them?

nam.edu/SupportClinicianWellBeing

"The FSMB is committed to considering the impacts that licensing and disciplinary policies and processes can have on physicians."

The FSMB is committed to combating clinician burnout. Join them! Submit your statement at nam.edu/SupportClinicianWellBeing



tional Academy of Medicine

Action Collaborative on Clinician Well-Being and Resilience



AMERICAN ACADEMY OF FAMILY PHYSICIANS



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@ClifKnight



